# Andrew McDonald

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EDUCATION Bachelor of Science Information Technology

University of Washington Tacoma, WA Major: BS Information Technology GPA 3.8 Graduation Date: June 2025

Associate in Network Services & Computing Systems

Bellevue College, WA GPA 3.8 Graduation: June 2022

## COMPUTER Languages:

SKILLS

C# · ASP.NET · Python · SQL · HTML · CSS · JavaScript · Java · Bash

#### Systems & Administration:

Windows & Linux Administration  $\cdot$  Windows Server  $\cdot$  ISS  $\cdot$  Active Directory  $\cdot$  Group Policy  $\cdot$  DHCP/DNS  $\cdot$  Ubuntu  $\cdot$  RHEL  $\cdot$  VMware

#### Networking & Security Tools:

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#### **Cloud & Business Platforms:**

 $Azure \cdot AWS \cdot Office \ 365 \cdot Salesforce \cdot Tableau$ 

#### Database & APIs:

SQL Server · MySQL · REST APIs · Data Analysis

#### IT Support:

Network Configurations  $\cdot$  End-user Support  $\cdot$  Microsoft365  $\cdot$  Disaster Recovery  $\cdot$  SharePoint  $\cdot$  Forensics investigations  $\cdot$  Communication  $\cdot$  Attention to detail

#### EXPERIENCE Information Technology Technical Instructor

University of Washington Tacoma, WA | Sept 2024 - Present

- Skills Used: Teach Networking, Programming, System Administration, Linux, Compliance, and Hardware(Router and Switches.
- Team: Provide one-on-one support and mentor students in IT fundamentals.
- **Outcome:** Increased student engagement and technical skills through practical instruction.

#### Al Security Compliance – U.S. Air Force

University of Washington Tacoma, WA | Sept 2024 – Present

- Skills Used: Created AI-driven compliance checklists using regulatory documentation.
- **Team:** Worked with stakeholders to align AI outputs to military standards.
- **Outcome:** Saved ~10 hours/week and improved compliance accuracy through automation.

## Security Operations Center Intern

Arizona Cyber Initiative (VIVID), Remote | June 2024 – Aug 2024

- Skills Used: Researched SOC infrastructure for rural communities.
- **Team:** Collaborated with NSA advisors and cybersecurity peers, using Atlassian Confluence and Google Docs.
- Outcome: Helped develop a rural SOC framework to expand cybersecurity access.

## End User Support & Al Intern

The Boeing Company, Remote, WA | June 2024 – Sept 2024

- Skills Used: Built a C# ASP.NET Core app and SQL, automated workflows with Python, Tableau, and Gen AI.
- Team: Worked cross-functionally on hackathons and CTF events.
- Outcome: Streamlined support processes and enhanced data visualization tools.

#### **Network Engineer Intern**

Tandem Cyber, Remote, WA | March 2024 – June 2024

- **Skills Used:** Deployed nested virtualization using Proxmox, VMware, and pfSense.
- **Team:** Collaborated with engineers to build secure network labs.
- **Outcome:** Produced technical documentation improving lab scalability.

## Aircraft Technician and Inspector

The Boeing Company, Seattle, WA | July 2019 – Feb 2022

- Skills Used: Inspected aircraft systems, enforced SOPs, and managed repairs.
- **Team:** Led a team of 8 mechanics and liaised with customers.
- **Outcome:** Cut repair times by 50% and improved safety compliance.

#### Aircraft Engine Mechanic (Security Clearance Holder)

U.S. Marine Corps, Havelock, NC | Feb 2014 – May 2019

- Skills Used: Inspected and maintained classified aircraft systems under strict SOPs.
- **Team:** Led a 15-person team managing deployments and maintenance.
- **Outcome:** Ensured mission success and maintained security standards under high-pressure conditions.

**COURSE WORK** Relevant Academic Coursework (Hands-On Labs):

- Linux System Administration (Ubuntu, Fedora, Bash)
- Windows Server Administration (Active Directory, DHCP, DNS)
- Digital Forensics & Disaster Recovery
- Threat Modeling & Risk Analysis (MITRE ATT&CK, STRIDE)
- Cybersecurity Compliance (NIST, HIPAA, CIS)
- HONORSCorporals Leadership Course, 2018Annual Dean's list, 2023-2025
- ACTIVITIES Cyber Security & Aviation Club President, June 2024 Present Church Volunteer, Jan 2021 – Present Hack-the-Box CTF 2024 Cyber Security Conference activist Developing Full Stack .NET application for the non-profit Green River Coalition'